

ARIZONA WATER COMPANY

– 2014 ANNUAL WATER QUALITY REPORT FOR PINETOP LAKES, ARIZONA, PWSID NO. 09-018 –

This report contains important information about your drinking water.
*Este informe contiene información importante sobre su agua potable.
 Tradúzcalo o hable con alguien que lo entienda bien.*

Arizona Water Company provides groundwater to its Pinetop Lakes customers from wells located in the Pinetop Lakes area.

All water samples are collected by state-certified employees of Arizona Water Company or by the Arizona Department of Environmental Quality ("ADEQ"). Samples are analyzed by state-certified independent laboratories and the results are forwarded to ADEQ. The following report provides detailed information about the quality of the water delivered to customers. The water supplied by Arizona Water Company complies with all state and federal safe drinking water standards and regulations.

DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER

Primary Standards							
Water Quality Constituent	Units	MCLG	MCL	Range of Levels Detected	Sample Year	Typical Source of Detected Constituent	
Inorganics							
Arsenic	ppb	0	10	1	2012	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes	
Barium	ppm	2	2	0.2	2012	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	
Fluoride	ppm	4	4	0.3	2012	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	
Radiological							
Alpha Emitters	pCi/L	0	15	3	2009	Erosion of natural deposits	
Combined Radium	pCi/L	0	5	2	2009	Erosion of natural deposits	
Disinfectant / Disinfection Byproducts							
Water Quality Constituent	Units	MCLG (MRDLG)	MCL (MRDL)	Average Level Detected	Range of Levels Detected	Sample Year	Typical Source of Detected Constituent
Chlorine Residual	ppm	(4)	(4)	1	0.7 - 1.3	2014	Drinking water disinfection
Total Trihalomethanes	ppb	NA	80	5	4 - 7	2014	Byproduct of drinking water disinfection
Additional Constituents (Unregulated)							
Sodium	ppm	NS	NS	22	22	2012	Unknown
Lead and Copper Monitoring							
Water Quality Constituent	Units	MCLG	AL	90 th Percentile of Sample Results	Number of Samples That Exceeded the Action Level	Sample Year	Typical Source of Detected Constituent
Copper	ppm	1.3	1.3	0.4	0	2013	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead	ppb	0	15	7	0	2013	Internal corrosion of household water plumbing systems; erosion of natural deposits

Your drinking water complies with the United States Environmental Protection Agency's ("USEPA") safe drinking water standard for arsenic, though it contains low levels of arsenic. USEPA's safe drinking water standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. USEPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Note: In addition to the constituents listed in this report, Arizona Water Company and ADEQ conducted monitoring for over 90 additional constituents and the results show none of those constituents were detected in the water. Data presented are from the most recent testing done in accordance with applicable regulations. Some constituents are monitored less frequently than once a year because either their concentrations do not change frequently or they are not likely to be detected. Therefore, some of the water quality testing data contained herein, although representative, may be more than one year old. If you have questions about this water quality report, please contact Regina Lynde, Environmental Compliance Supervisor, Arizona Water Company, P. O. Box 29006, Phoenix, Arizona 85038-9006; telephone (602) 240-6860 or email mail@azwater.com.

In 2005, ADEQ completed a Source Water Assessment of the water sources used by Arizona Water Company's Pinetop Lakes water system. ADEQ reviewed the adjacent land uses that may pose a potential risk to the water sources. The result of the Assessment was a low risk to the water sources.

Residents can help protect water sources by practicing good septic system maintenance, taking hazardous household chemicals to hazardous material collection sites, and limiting pesticide and fertilizer use. The complete Assessment is available for inspection at ADEQ, 1110 West Washington Street, Phoenix, Arizona 85007, between the hours of 8:00 a.m. and 5:00 p.m. Electronic copies are available from ADEQ at dml@azdeq.gov. For more information, visit ADEQ's Source Water Assessment and Protection Unit website at: www.azdeq.gov/environ/water/dw/swap.html.

The USEPA and ADEQ require Arizona Water Company to provide the following information:

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some constituents. The presence of constituents does not necessarily indicate that water poses a health risk. More information about constituents and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to constituents in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial constituents are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radiological material, and can pick up substances resulting from the presence of animals or from human activity.

Constituents that may be present in source water include:

- Microbials, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.*
- Inorganics, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.*
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.*
- Organics, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production. They can also come from gas stations, urban stormwater runoff, and septic systems.*
- Radiological material, which can be naturally-occurring or be the result of oil and gas production and mining activities.*

In order to ensure that tap water is safe to drink, USEPA prescribes regulations which limit the amount of certain constituents in water provided by public water systems. FDA regulations establish limits for constituents in bottled water which must provide the same protection for public health.

DEFINITIONS, ABBREVIATIONS, AND UNIT DESCRIPTIONS:

AL	=	Action Level, the concentration of a constituent which, if exceeded, triggers treatment or other requirements which a water system must follow.
MCL	=	Maximum Contaminant Level, the highest level of a constituent that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	=	Maximum Contaminant Level Goal, the level of a constituent in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MRDL	=	Maximum Residual Disinfection Level, the highest level of a drinking water disinfectant that is allowed in drinking water
MRDLG	=	Maximum Residual Disinfection Level Goal, the level of a drinking water disinfectant in drinking water below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of using disinfectants to control microbial constituents.
CDC	=	United States Centers for Disease Control and Prevention
FDA	=	United States Food and Drug Administration
NA	=	None adopted
NS	=	No standard
pCi/L	=	Picocuries per liter
ppb	=	Parts per billion, or micrograms per liter (µg/l)
ppm	=	Parts per million, or milligrams per liter (mg/l)
PWSID	=	Public Water System Identification