

Notice to Customers

We hope that you have been safe and healthy during these difficult and challenging times. If you are still having difficulties, Arizona Water wants to do its part to help. Please do not hesitate to contact your local office if you have fallen behind on your water bill, and we will do what we can to assist you with a payment plan.

We want to notify you that Arizona Water will no longer be suspending disconnections. Late charges and insufficient fund fees will resume on December 1, 2020 and disconnections for non-payment of water bills will resume on January 4, 2021. If you reach out to Arizona Water and establish a payment plan, you will not incur any late fees on your balance incurred to date and your service will not be disconnected while you are current on your payment plan.

Our local customer service offices are open for business. Your water bill has the address and phone number of your local office and you may also find this information on our website at www.azwater.com.

Thank you and stay well.