



Surcharge Glossary

What do the surcharges on my bill mean?

Arsenic Cost Recovery Mechanism (ACRM): The purpose of the ACRM is to recover the costs associated with complying with Safe Drinking Water Act Standards. The ACRM is a direct result of a mandate by the United States Environmental Protection Agency that changed the amount of arsenic allowable in drinking water from 50 parts per billion to 10 parts per billion.

Central Arizona Project (CAP) Surcharge: The purpose of the CAP Surcharge is to recover the costs of CAP water that Arizona Water purchases for recharge and recovery that are not included in current base rates.

Monitoring Assistance Program (MAP) Surcharge: The purpose of the MAP Surcharge is to recover the annual change in testing and noticing costs resulting from compliance with the State of Arizona's Monitoring Assistance Program.

Purchased Power Adjustor Mechanism (PPAM): The purpose of the PPAM is to adjust the costs associated with electric and gas prices when those prices change from what is included in customers current rates.

Regulatory Expense Surcharge (RES): The purpose of the RES is to collect the costs associated with filing and prosecuting a rate case with the Arizona Corporation Commission.

System Improvement Benefits (SIB) Surcharge: The purpose of the SIB Surcharge is to recover a portion of the costs associated with replacing aging and failing water infrastructure after the replacement infrastructure has been completed and placed in service.

SIB Efficiency Credit: The purpose of the SIB Efficiency Credit is to provide customers a credit equal to five percent of SIB Surcharge Revenues.

It is important to note that all adjustment mechanisms may not apply in your service area and therefore may not be on your bill. If you have any questions regarding your bill, please contact your local office. To find your local office's contact information [click here](#)

ARIZONA WATER COMPANY
Water Bill

Customer Service Hours: Monday thru Friday 8:00am - 5:00pm
2380 W Southern Ave, Apache Junction, AZ 85120
480-982-2201 www.azwater.com

Account Information

Customer Name **1** JOE CUSTOMER
Account Number 0123456789-1
Service Address 4789 N HWY 188
Customer Class Residential
Meter Size 5/8"
Bill Date 01/14/2020
Past Due Date 01/30/2020

Account Activity

Previous Balance \$28.11
Payment, Thank you **3** -\$29.00

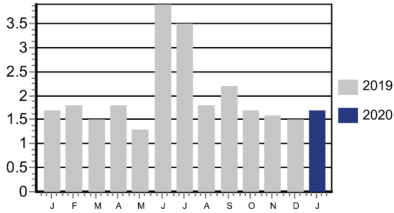
Description	Amount
Minimum Charge	\$22.34
Tier 1 Charge	\$3.57
MAP Surcharge	\$0.17
ACRM Surcharge	\$0.80
CAP Water Surcharge	\$0.08
Water Usage Tax	\$0.01
Taxes	\$1.83
Total Due Now	\$27.91

PLEASE HELP CONSERVE WATER

Billing Information

Days in Bill Cycle **2** 31
Meter Number 15135

Current Meter Read Date 01/13/2020 54.3
Previous Meter Read Date 12/13/2019 52.6
Gallons Used in Thousands 1.7



Important Message

Please help conserve water! Visit www.azwater.com for conservation tips.

This bill is now due and payable

For information about your bill and surcharges, please visit www.azwater.com. Rates and regulations governed by the Arizona Corporation Commission. For more information, see www.azcc.gov.

Please return this portion along with your payment and make check payable to ARIZONA WATER COMPANY

ARIZONA WATER COMPANY

2380 W Southern Ave
Apache Junction, AZ 85120
480-982-2201
www.azwater.com

Account Number 0123456789-1
Service Address 4789 N HWY 188
Amount Due \$27.91
Bill Date 01/14/2020
This bill is now due and payable
PAST DUE DATE 01/30/2020

Amount Enclosed

AWC0428A AUTO SCH 5-DIGIT 85501
7000000930 00.0004.0021 930/1



JOE CUSTOMER
GENERAL DELIVERY
APACHE JUNCTION, AZ 85119-6555



ARIZONA WATER COMPANY
PO BOX 29098
PHOENIX, AZ 85038-9098

012345678 -100000027915

IF ANY OF THE FOLLOWING HAS CHANGED, PLEASE INDICATE...

Your Name _____ Additional Info _____

Mailing Address _____

City _____ State _____ Zip _____

- 1** Your Account Information
- 2** Billing Information
- 3** Account Activity And Current Charges
- 4** Annual Usage Comparison
- 5** Special Message
- 6** Payment Stub
- 7** Back of Stub Address Change Request

